

RELEASE NOTES MARCH 2020

GENERAL

JAGGAER DIRECT SUPPORT UPDATE

Description: With this release, JAGGAER Direct Support now uses Salesforce for support tickets rather than tickets in JAGGAER Direct. The “create new ticket” link forwards users to the Salesforce login page.

JAGGAER DIRECT SUPPORT FOR SUPPLIERS VIA SALESFORCE

Description: Due to the migration of support tickets to Salesforce, it is now possible to allow suppliers to contact JAGGAER Direct Support via Salesforce. A link to Salesforce on the supplier portal can be enabled by customer request.

DISPLAY OVERFLOW TEXT IN TABLES

Description: Field text over 50 characters is truncated in tables. With this release, users can now click a + icon in table cells with truncated text to view the full text.




SCM


PORTALS PURE: POSITION LEVEL VIEW


How to get there: Navigate to Supplier Portal > SCM > Purchase Orders > Position List

Description: Previously, users could only navigate to the Purchase Orders head level view.

With this release, users can now navigate to the Purchase Orders position level view by navigating to Supplier Portal > SCM > Purchase Orders > Position List.

 These changes will be automatically transferred to your system.

 These functions can be activated by customer configuration.

 These functions can be activated by your PM via change request.



SOURCING

CREATING EPROCUREMENT ARTICLES FROM RFQS UPDATES

How to get there: Navigate to Sourcing RFQ > Search RFQ with quotes > Open Quotation tab
Description: It is now possible to map the RFQ TCO Price field to the eProcurement Price field, and the RFQ Item number field to the eProcurement SUP ID field so that this data can be used when creating eProcurement articles from RFQs.

RFQ PURE: NEW COLUMN "DECL." IN OVERVIEW

How to get there: Navigate to Sourcing > RFQ Pure > open RFQ overview
Description: A new column called "Decl." has been added to the RFQ Overview page, which shows how many quotes have been declined for each RFQ.

RFQ PURE: SEND OUT MATRIX LOGIC UPDATED

Description: Previously, if a supplier did not have a category release state or was not assigned to the category, they could always be invited to the event by the lead buyer, local buyer, or RFQ owner.

With this release, suppliers who do not meet the requirements of an RFQ because they do not have a release state or were not assigned to the category cannot be invited to the event (if configured that way in the send out matrix).

RFQ PURE: "PREQ COLLECTOR" RENAMED "BUYER'S WORKBENCH"

How to get there: Navigate to Sourcing > RFQ Pure
Description: The PREQ Collector feature of RFQ Pure has been renamed Buyer's Workbench.

These changes will be automatically transferred to your system.

These functions can be activated by customer configuration.

These functions can be activated by your PM via change request.



SRM / RATINGS

"NEW FILTER" LINK FOR ADVANCED SEARCH ADDED TO SRM

How to get there: Navigate to SRM > Supplier Data Search

Description: With this release, a new link called "New Filter" has been added to the SRM Toolbox. This link takes users to the advanced search page.

"CRM" TERM REMOVED FROM NAVIGATION

Description: Previously, some application navigation menus referred to "CRM/SRM."

With this release, "CRM" has been removed from the wording, so that only "SRM" appears in the navigation.

EXPORT ALL ITEMS IN SRM SEARCH RESULTS IN XLSX FORMAT

How to get there: Navigate to SRM > Supplier Data Search > perform search > ... > Export All Items

Description: Users are now able to export all items in SRM Search results in XLSX format.

DISPLAY COMPANY CODE NUMBER IN COMPANY CODE

Description: The company code number can now be displayed in the ticket field type "company code."

DISPLAY "LAST UPDATED THROUGH" USER IN THE SUPPLIER PROFILE BOX

How to get there: Navigate to SRM > Supplier Data Search

Description: The supplier user who made the last modification in the supplier profile can now be displayed in the Supplier Profile dashboard box as "last modified by."

EPROCUREMENT

ADD HELP TEXT FOR FREE-FORM TEXT ITEMS

Description: It is now possible to display language-specific help text for the free text form in order to guide users through the form. When enabled, an "I" icon displays next to the field, and users can view the help for the field when they hover over it.

These changes will be automatically transferred to your system.

These functions can be activated by customer configuration.

These functions can be activated by your PM via change request.